FIRE MARSHAL’S OFFICE

The Fire Protection/Planning Division of the San Mateo County Fire Department provides comprehensive fire and life safety review for new construction, remodels and land development. The Division is responsible for consulting with and securing the cooperation of developers, building contractors, property owners and public officials regarding matters of life safety and fire suppression. The fire protection and planning staff provides various plan review and inspection services; including the testing of new fire protection equipment installations such as automatic fire sprinkler and fire alarm systems. Numerous inspections are performed to ensure compliance with state and local fire safety regulations.

FIRE PREVENTION

Fire/arson investigation
Fire safety code enforcement
School Public fire safety programs
Residential & commercial fire defense planning

EXPLORER POST 955

Explorers gain valuable training and experience by working alongside paid professional firefighters. Explorers learn CPR, First Aid, the proper use of tools & equipment, basic fire control, auto extrication, and how to become a professional firefighter.

FIRE RELATED CALLS:
- FIRE ALARM 58
- FIRE ALARM MANUAL PULL 4
- FIRE ALARM SMOKE DETECTOR 41
- FIRE ALARM WATER FLOW 4
- FIRE RELATED 5
- FULL ASSIGNMENT 18
- GRASS FIRE 14
- UTILITY POLE FIRE 8
- STRUCTURAL FIRE 5
- SMOKE INVESTIGATION 47
- TRASH FIRE 20
- VEHICLE FIRE 16

MEDICAL CALLS:
- MEDICAL AID 680
- TRAFFIC ACCIDENT 218

PUBLIC SERVICE:
- PUBLIC ASSIST 48
- LOCK OUT RESIDENTIAL BLDG 3
- LOCK OUT VEHICLE 24
- TREE DOWN 47
- ODOR INVESTIGATION 28

OTHER CALLS:
- GAS MAIN BREAK 3
- HAZMAT INVESTIGATION 6
- AUTO AID 2
- CLIFF RESCUE 2
- WATER RESCUE 8

TOTAL: 1,309
The California Department of Forestry and Fire Protection/San Mateo County Fire Department (CALFIRE/County Fire) provides emergency response to the citizens of San Mateo County. As an all risk fire department, CALFIRE/County Fire responds to wildland fires, structure fires, medical emergencies, motor vehicle accidents, hazardous material spills, swift water rescues, cliff rescues, floods, civil disturbances, and earthquakes. CALFIRE/County Fire operates five fire engines out of four county owned fire stations. These five engines are each staffed with three firefighters, one of which is a paramedic. Additionally, in declared fire season, one wildland engine is staffed at three of those headquarters stations.

Through CALFIRE’s Cooperative Fire Protection Program, San Mateo County has contracted with CALFIRE for Fire Protection since 1962. This cooperative agreement is cost effective and enables San Mateo County access to the full depth of statewide resources from CALFIRE, one of the largest fire departments in the world. Drawing from over 15,000 firefighters, over 900 fire engines and a full range of firefighting aircraft, you can rest assured that in time of need these resources will be available to assist the citizens of San Mateo County.

San Mateo County Volunteer Fire Departments

Volunteer Firefighters play a key role in helping protect San Mateo County’s rural coastside. With volunteer stations located in La Honda, Kings Mountain, and Loma Mar, these highly trained firefighters protect the communities in which they reside. Many times they are the first emergency responders to arrive and are trained to take whatever action may be necessary to minimize the effects of an emergency or to assist the public.

These dedicated individuals, who come from all walks of life, receive training in wildland, structural firefighting, Haz Mat response, emergency medical care. Additionally, many have technical rescue training. While the program is not for everyone, for those who do join they find it personally rewarding, educational, and a wonderful way of giving something back to their community.

Community Service

Child Safety Seat Inspection- Did you know that four out of five car seats are used improperly?

CPR Training– We offer BLS, Heartsaver and Friends and Family CPR Courses.

San Mateo County Volunteer Fire Department

San Mateo County Fire Department

Customer Care Survey

We are always looking at ways to improve the services we provide you, our customers. This survey is intended to assist us in gathering input that will help identify our “good” areas of service as well as services that we need to improve or implement. This survey is completely voluntary and always confidential. We would greatly appreciate if you spend a little time helping us improve our services by completing this form. You may also complete this survey online at www.cfsfire.org.

NAME:__________________________________________
PHONE #_________________________________________
BEST TIME OF DAY TO CONTACT ME? _____________

What type of service did you use?

□ Fire Emergency   □ Medical Emergency   □ Rescue
□ Public Assist    □ Fire Investigation
□ Other (Please List): _______________________

Did fire personnel perform their jobs professionally and competently?

YES NO

Did we listen to your concerns?

YES NO

Did we treat you with respect and dignity?

YES NO

Did we explain procedures clearly?

YES NO

Were we prompt in response time?

YES NO

Did we take personal responsibility to answer your concerns and resolve them?

YES NO

Please rate your satisfaction with the care and service you received. (circle number)

1 2 3 4 5

VERY DISSATISFIED OK SATISFIED VERY SATISFIED

www.smcfiresafe.org